• Serta adjustable frames may be used with a mattress on Queen and King-size models to ensure validation of your warranty.

• On Queen and King-size models, center support that extends to the floor is required.

• Solid Platform application may be used however it is required to offer center support that extends to the floor.

• Impressions/Sagging

BEFORE USING YOUR MATTRESS...

• DO rotate your mattress as needed, this will promote even wear.

• DO use an appropriate frame with center support on Queen and King size sets to ensure validation of your warranty.

• DO install your new sleep set (i.e., upon removal from its plastic packaging. Discard the plastic wrapping on your mattresses as soon as possible; a child or pet can become entangled and suffocate.

• DO keep your bedding clean and use a mattress protector. Stains, soiling, fluid penetration or other signs of abuse may invalidate the warranty and make your bedding ineligible for repair or replacement.

• DO replace the foundation when purchasing a new mattress or to provide proper support for your new mattress.

• DO store your mattress upright on its side. It is easier to handle and less likely to damage the mattress. If you need to store your mattress for an extended period of time, store it flat.

• DO promptly dispose of old mattresses to avoid a fire hazard.

• DON’T remove the law tag at the end of your mattress as this has the identification needed to establish your warranty rights.

• DON’T bend excessively or jump on your mattress under any circumstances. Such treatment may damage the mattress or boxspring. Normal use on an adjustable base is permitted with an adjustable approved mattress.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DO’S AND DON’TS OF BEDDING CARE

Bed Frame Requirements

• On Queen and King size models, center support that extends to the floor is required.

• Serta adjustable frames may be used with a mattress that was designed to be used with an adjustable base.

• The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use candles on or around your bed.

• IN CASE OF FIRE, EXIT AND THEN CALL 911.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.

• DON’T use cleaning fluids on your mattress. The chemicals may damage some of the materials.

• DON’T allow your mattresses to get wet. Any liquids, water or other fluids may damage upholstery causing materials to compress. Serta recommends that you protect your mattresses from water and other liquids with a water proof mattress pad.

• DON’T tilt your mattress by the handles, if included. Handles are designed to position the mattress only.
WARRANTY COVERAGE DETAIL

INNERSPRING OR HYBRID MATTRESS
- Wires that are loose, broken or protruding through fabric
- Sagging or Body impressions that measure ⅝" or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support or a minimum of 5 cross slats with center support that extends to the floor. A Serta adjustable base may be used with an adjustable bed frame.
- Bedding height
- Bedding sold "as is", or floor samples, or bedding used in hotels, motels or institutional facilities
- Fabric Stains, soiling, fluid penetration, tears or burns

ALL FOAM MATTRESS
- Wires that are loose, broken or protruding through fabric
- Sagging or Body impressions that measure ⅝" or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support or a minimum of 5 cross slats with center support that extends to the floor. A Serta adjustable base may be used.
- Mattress fabric (except as noted in the Warranty Coverage Detail section for an All Foam mattress)
- Zippered mattress cover damage due to improper care and maintenance, including removal of cover

FOAMCOVER® MATTRESSES
- Wires that are loose, broken or protruding through fabric
- Sagging or Body impressions that measure ⅝" or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support or a minimum of 5 cross slats with center support that extends to the floor. A Serta adjustable base may be used.
- Mattress fabric (except as noted in the Warranty Coverage Detail section for an All Foam mattress)

FOAMFRAME® MATTRESSES
- Wires that are loose, broken or protruding through fabric
- Sagging or Body impressions that measure ⅝" or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support or a minimum of 5 cross slats with center support that extends to the floor. A Serta adjustable base may be used.
- Mattress fabric (except as noted in the Warranty Coverage Detail section for an All Foam mattress)

SLEEP SETS
- Damaged packaging
- Bedding installed on iSeries and equivalent level mattresses. For zippered mattress covers refer to the All Foam Mattress warranty section.

SMOOTH TOP (NON-QUILTED) HYBRID MATTRESS
- Wires that are loose, broken or protruding through fabric
- Sagging or Body impressions that measure ⅝" or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support or a minimum of 5 cross slats with center support that extends to the floor. A Serta adjustable base may be used.
- Mattress fabric (except as noted in the Warranty Coverage Detail section for an All Foam mattress)

FOUNDATION - Not including Adjustable Base
- Loose, bent or defective wood beams
- Sagging, but only when continuously supported with an appropriate frame with a rigid center support that extends to the floor

FOAMCOVER® FOUNDATION
- Loose, bent or defective wood beams
- Sagging, but only when continuously supported with an appropriate frame with a rigid center support that extends to the floor

SLEEP SETS - Not including Adjustable Base
- Loose, bent or defective wood beams
- Sagging, but only when continuously supported with an appropriate frame with a rigid center support that extends to the floor

Footnotes:
- For warranty inquiries or to register your product, please visit our website at www.serta.com or call us at 888-55-SERTA.