The image contains a page with guidelines for the care of Serta sleep sets. The page includes instructions on how to rotate the mattress, use an appropriate frame, let it "air" upon removal from plastic packaging, keep bedding clean, replace the foundation, carry the mattress upright, and promptly dispose of old mattresses. It also notes that the law tag cannot be removed, and there are warnings about not removing the law tag, not bending or jumping on the mattress, not using cleaning fluids, and not allowing the mattress to get wet.

Below is a table summarizing the Warranty Schedule:

<table>
<thead>
<tr>
<th>Warranty Code</th>
<th>Total Limited Warranty Period (in years)*</th>
<th>Construction Type</th>
<th>Period for No Charge Repair or Replacement (in years)*</th>
<th>Repair or Replacement Charge After No Charge Period*</th>
</tr>
</thead>
<tbody>
<tr>
<td>W25Q</td>
<td>25 QUILTED TOP</td>
<td>15</td>
<td>1/25 of dealer retail price times number of years from purchase date</td>
<td></td>
</tr>
<tr>
<td>W25S</td>
<td>25 SMOOTH TOP</td>
<td>15</td>
<td>1/25 of dealer retail price times number of years from purchase date</td>
<td></td>
</tr>
<tr>
<td>W20Q</td>
<td>20 QUILTED TOP</td>
<td>10</td>
<td>1/20 of dealer retail price times number of years from purchase date</td>
<td></td>
</tr>
<tr>
<td>W20S</td>
<td>20 SMOOTH TOP</td>
<td>10</td>
<td>1/20 of dealer retail price times number of years from purchase date</td>
<td></td>
</tr>
<tr>
<td>W15Q</td>
<td>15 QUILTED TOP</td>
<td>10</td>
<td>1/15 of dealer retail price times number of years from purchase date</td>
<td></td>
</tr>
<tr>
<td>W15S</td>
<td>15 SMOOTH TOP</td>
<td>10</td>
<td>1/15 of dealer retail price times number of years from purchase date</td>
<td></td>
</tr>
<tr>
<td>W10Q</td>
<td>10 QUILTED TOP</td>
<td>10</td>
<td>Not applicable</td>
<td></td>
</tr>
<tr>
<td>W10S</td>
<td>10 SMOOTH TOP</td>
<td>10</td>
<td>Not applicable</td>
<td></td>
</tr>
</tbody>
</table>

*Exclusive of transportation and inspection costs.

This warranty is for products that carry the specific warranty codes listed above.
Congratulations on your new Serta™ sleep set. Our goal is to provide the highest product quality and durability, assuring you of the most comfortable and healthful night's sleep. This promise is backed by our Serta Quality Assurance Program, one of the most stringent and rigorously enforced product quality programs in the home furnishings industry. Through the Serta Quality Assurance Program, you can feel confident that your Serta sleep set will provide you with the long-lasting comfort and support you expect.

SERTA LIMITED WARRANTY

Because we strongly believe in the quality, design and craftsmanship of our products, Serta products are warranted against manufacturing defects in workmanship and material, as detailed below. If you observe a defect, contact the Serta dealer from which you purchased the set. If the dealer cannot be reached, please contact Serta Customer Support at 888-55-SERTA. In either case, you must, within the duration of the warranty, provide the original law tag, proof of purchase (including date of purchase) and the original purchasing consumer.

If defective in workmanship or material, your Serta mattress and/or foundation will be repaired or replaced (at our option) with a matching foundation (or equivalent) and used with an appropriate frame with center support, or a minimum of 5 cross slats with center support that extends to the floor. This warranty gives you specific legal rights. You may also have other rights, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply. This warranty is given by the Serta manufacturer whose name and address appear on the law tag attached to your Serta product and record the name and address of the Serta manufacturer, and your warranty code, on this warranty card. Retain the law tags and proof of purchase to validate warranty coverage.

WARRANTY COVERAGE DETAIL IMPORTANT INFORMATION

For warranty inquiries, please visit our website at: www.serta.com or call us at 888-55-SERTA

Serta reserves the right to refuse service and invalidate the warranty when the sleep set, even if defective, is in an unsanitary condition due to blood or bodily fluid stains or soiling, infestation or other abuse, when the sleep set has evidence of damage from liquid penetration, cleaning, or whenever the product failure is caused by factors other than defective workmanship or materials.

The use of cleaning fluids may damage the fabric and materials in your mattress. Allowing water or other liquids to penetrate your mattress may damage the layers of upholstery, causing materials to compress. Either of these situations may result in damage that will invalidate your warranty.

Serta reserves the right to deny warranty coverage if the sleep set exhibits stains or soiling of unknown origin or nature and it appears to Serta, in good faith, that the sleep set may be in an unsanitary condition or may have been damaged by liquid penetration or other abuse.

WARRANTY COVERAGE DETAIL

The Serta Warranty covers only the following items during normal wear:

- Sagging or Body Impressions that measure 1 1/2” or greater for quilted top mattresses and 3/4” or greater for smooth top (non-quilted) mattresses, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support, or a minimum of 5 cross slats with center support that extends to the floor.
- Wraps that are loose, broken or protruding through the fabric.
- Handles if they may attach to the sides of the mattress.
- Zippered mattress covers are warranted for two years after the purchase date from manufacturing defects and workmanship, flaws of the zipper or seams, and tearing of fabric under normal use.

FOUNDATION:
- Broken or loose support elements
- Compression or unstapling of support elements
- Broken or loose grid top
- Splitting of the wood frame
- Loose, bent or defective wood beams
- Sagging, but only when continuously supported with an appropriate frame with a rigid center support
- Broken or loose grid top
- Bedding sold “as is”, or floor samples, or bedding purchased from second hand parties, non-retail establishments or received as a promotional item
- Bedding height
- Comfort preference
- Corner guards
- Replacement of another piece in a sleep set unless it is also defective

The Serta Warranty does NOT cover items not expressly listed in the “Warranty Coverage” section, such as, but not limited to:

- Transportation and installation costs
- Beds used in hotels, motels or institutional facilities
- Bedding sold “as is” or floor samples, or bedding purchased from second hand parties, non-retail establishments or received as a promotional item
- Bedding height
- Mattress damage due to an inappropriate foundation or when an incorrect bed frame is used
- Simple fit
- Mattress fabric, except as noted under Warranty Coverage Detail.
- Normal change in softness and recovery time associated with memory foam and latex materials over time. This does not affect the pressure relieving qualities of these materials
- Fabric Stains, soiling, fluid penetration, tears or burns
- Zippered mattress cover damage due to improper care

MATTRESS CARE

We recommend that you rotate your mattress occasionally, which will increase its useful life. However, the option to rotate your mattress is not required for your warranty to remain valid. Please keep your bedding clean and use a mattress pad. Stains, soiling, fluid penetration or other signs of abuse may void the warranty and make your bedding ineligible for repair or replacement.

REQUIRED BED FRAME EXAMPLES FOR KING & QUEEN SIZE BEDDING

On queen and King size models, center support that extends to the floor is required.

For warranty inquiries, please visit our website at: www.serta.com or call us at 888-55-SERTA

WARRANTY COVERAGE DETAIL

The Serta Warranty covers only the following items during normal wear:

MATTRESS: Refer to the warranty code on your mattress law tag and the Serta Warranty schedule to determine the warranty for your mattress.

- Sagging or Body Impressions that measure 1 1/2” or greater for quilted top mattresses and 3/4” or greater for smooth top (non-quilted) mattresses, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame with center support, or a minimum of 5 cross slats with center support that extends to the floor.
- Wraps that are loose, broken or protruding through the fabric.
- Handles if they may attach to the sides of the mattress.
- Zippered mattress covers are warranted for two years after the purchase date from manufacturing defects and workmanship, flaws of the zipper or seams, and tearing of fabric under normal use.

Serta reserves the right to refuse service and invalidate the warranty when the sleep set, even if defective, is in an unsanitary condition due to blood or bodily fluid stains or soiling, infestation or other abuse, when the sleep set has evidence of damage from liquid penetration, cleaning, or whenever the product failure is caused by factors other than defective workmanship or materials.

The use of cleaning fluids may damage the fabric and materials in your mattress. Allowing water or other liquids to penetrate your mattress may damage the layers of upholstery, causing materials to compress. Either of these situations may result in damage that will invalidate your warranty.

Serta reserves the right to deny warranty coverage if the sleep set exhibits stains or soiling of unknown origin or nature and it appears to Serta, in good faith, that the sleep set may be in an unsanitary condition or may have been damaged by liquid penetration or other abuse.

This warranty is given by the Serta manufacturer whose name and address appear on the law tag attached to your Serta product. We recommend that you examine the law tag attached to your Serta product and record the name and address of the Serta manufacturer, and your warranty code, on this warranty card. Retain the law tags and proof of purchase to validate warranty coverage.

MATTRESS CARE

We recommend that you rotate your mattress occasionally, which will increase its useful life. However, the option to rotate your mattress is not required for your warranty to remain valid. Please keep your bedding clean and use a mattress pad. Stains, soiling, fluid penetration or other signs of abuse may void the warranty and make your bedding ineligible for repair or replacement. Please refer to the Do’s and Don’ts of Bedding Care section of this brochure for proper care to avoid invalidating your warranty.